

Gateway 4 (James Watt)	-	✓	✓										
The Terrace	-	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	
Crawters Brook	-	✓	✓	✓			✓	✓					
Gatwick Road Parade	-	✓	✓	✓		✓	✓						
Woolborough Subway	-	✓	✓			✓	✓						
Green Lane Subway	-	✓	✓			✓							

Main actions provided

With the weather and quick growing grass our priorities have been bins, litter and grass cutting, we have incorporated some of the path clearing within the grass cutting round, there has been a few locations of fly tipping with no evidence of where it was from highlighted in the locations above in the waste cleared section we have continued to use our evening cleansers to help with litter in areas normally full with cars.

Comments and observations

Some of the grass verges are patchy in regards to reinstatement works from the previous maintenance work and fibre optic contractors.
 We are starting to see a small increase in fly tipping and litter.

Suggestions for future actions, improvements or additional activities planned

Winter work and grot spot clearances is underway, we are currently planning out our maintenance schedule for next year, this will enable us to provide you with a work schedule (weather dependant)

Details of CORE and ENHANCED Service levels (contract extract)

Current Baseline Service	Proposed	Enhanced element (* estimated)
Monthly litter pick (12 pa)	Weekly litter pick (52 pa)	X40 litter picks + identify hotspots and trial extra bins
Weekly litter bin empty (52 pa)	Weekly litter bin empty (52 pa)	-
Monthly road sweep (12 pa)	Monthly road sweep (12 pa)	-
-	Remove fallen leaves and detritus from footpaths and common areas (4 pa)	X4 leaf and detritus removals
-	Washing and cleaning street furniture and signs to include street name signs, gateway / entrance signs, wayfaring signs and highways signs (2pa)	X2 washes
-	Deep cleaning/jet washing common areas, bus stops and paved areas (as required)	As required
Grass cutting (5 pa)	Grass cutting (12 pa)	* X7 grass cuts – (weather/ground conditions dependant)
Bunded/bank grass cutting (4 pa)	Bunded/bank grass cutting (10 pa)	X6 bunded/bank cuts
Hedgecutting (1-2 pa)	As required (2-3 pa)	* 1-2 Hedge cuts
Shrub maintenance (2-3 pa)	As required (4-5 pa)	* 1-2 shrub maintenance
Weed spraying (2 pa) funded by WSCC	Weed spraying (4 pa) Removal of dead standing weeds (4pa) Weed ripper as required	X2 weed sprays X4 dead weed removals Weed ripper as required On footpaths and common areas
See note 1	Box mow and maintain Gateway 3 Roundabout (10 pa)	X10 Box mow and maintain Gateway 3 Roundabout
-	Crawters Brook, The Terrace enhanced Maintenance (as Annex C)	Crawters Brook, The Terrace enhanced Maintenance (as Annex C)
-	Weekly inspection and rectification/reporting of faults found.	X52 inspections - reports/rectification of faults found
-	Reactive/response service through a single point of contact as required	Reactive/response service as required
-	Provide monthly information... <ul style="list-style-type: none"> • feedback on what has been done and what is planned • Available performance data - quantities such as volumes, lengths, waste weights etc. (tba) • photographic evidence of before and after improvements, • suggestions for further/future enhancements • Attend meetings as required 	X12 reports (monthly)

Notes: (1) There is a requirement for Gateway 3 and Crawter's Brook People's Park to be maintained to a basic level as described in the Annexes.